



Lydlynch Pre-School LTD
Lydlynch Road
Totton
Southampton
SO40 3DW
Tel: 023 8086 3176
Email: enquiries@lydlynchpreschool.co.uk
Registered Charity Number: 1111596

Dear Parents / Carers,

Last year we sent out a questionnaire to all parents to gather their opinions on the pre-school and look at areas that we need to improve on. This year we used Monkey Survey as a platform to answer the questionnaire as opposed to sending paperwork home. This has been a success and we have received more than twice the amount of responses that we had last year, which amounts to half of the families that have children in attendance at Lydlynch Pre-School.

We have provided a summary of the answers below. From the answers provided we have highlighted three areas that need to be improved, they are as follows;

- The home visit.
- The settling in process.
- Keeping parents up to date with their children's learning and development.

It was lovely to have so many positive responses. The team were really happy to hear that 100% of parents would recommend the setting to others, it is a lovely reflection of how hard that they work.

It was also lovely to have the response that parents and carers feel that the pre-school is led and managed effectively, especially since we have had a new management structure this year as well as dealing with a global pandemic!

The responses and how we aim to improve -

Home Visits / Settling in process

Prior to the child's first day at pre-school we offer the family a home visit and two settling in sessions where the child can attend the pre-school with their parent/carer and begin to familiarise themselves with the new surroundings. When the visit date has been booked the management sends out the relevant paperwork for the parents/carers to complete. The manager attends the home visit with one of the children's key workers to introduce themselves to the family. This provides the opportunity for the manager to discuss any questions and for the keyworker to attempt to establish a relationship with the child,

The family are then offered two settling in sessions, where they attend the pre-school together to familiarise themselves with the pre-school, and this also offers more opportunity for them to meet with the child's keyworkers to further build upon relationships. The aim is that on the child's first day they are welcomed by familiar faces and the transition between home and pre-school is made easier.

The response from the questionnaire was 50/50. This year home visits and settling in sessions have been hard due to the pandemic, we have tried our best to adhere to



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Government guidelines and have not always been able to offer these opportunities to the new starters.

Keeping parents up to date with their children’s learning and development

The team aim to complete one observation per child per week which the management team audit once a week to ensure that it has been achieved. The observations are reviewed by the management team before being accepted to the children’s account for parents to view.

Due to the pandemic we have sadly been unable to have a parent’s evening therefore we reviewed the way we create reports and have devised a new system that we have implemented. Children who start at the age of two receive a two year progress check, children over the age of two receive a ‘My first term at pre-school report.’ During the spring term all children work through a booklet with their key workers called ‘Look what I can do.’ Which is then used to complete a report in the following term.

All reports are uploaded to Tapestry and a hard copy is kept in the children’s folders.

The team are hoping to hold a parent’s evening during the spring term either at the setting or via Zoom/Teams, we hope to have more information shortly.

The questionnaire responses are anonymous therefore we are unable to respond directly, however if anyone would like to email the pre-school their thoughts and opinions to try and help us to improve we would really appreciate it, sam@lydlynchpreschool.co.uk

Thank you again to everyone who responded, please see below a summary of responses.

The home visit was a helpful experience

Strongly agree	34.62%	9
Agree	15.38%	5
Neither agree or disagree	45.15%	12
Disagree	3.85%	1
Strongly disagree	3.85%	1

The settling in process was helpful

Strongly agree	46.15%	12
Agree	30.77%	8
Neither agree or disagree	19.23%	5
Disagree	3.85%	1
Strongly disagree	0	0



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The pre-school are welcoming to my family

Strongly agree	92.31%	24
Agree	7.69%	2
Neither agree or disagree		
Disagree		
Strongly disagree		

The pre-school is led and managed effectively by the management team

Strongly agree	80.77%	21
Agree	19.23%	5
Neither agree or disagree		
Disagree		
Strongly disagree		

I know who to go to in the pre-school if I have any concerns

Strongly agree	80.77%	21
Agree	19.23%	5
Neither agree or disagree		
Disagree		
Strongly disagree		

The pre-school is interested in my views and opinions

Strongly agree	73.08%	19
Agree	23.08%	6
Neither agree or disagree	3.85%	1
Disagree		
Strongly disagree		

The pre-school keeps me up to date with my child/ren's learning and progress

Strongly agree	61.54%	16
Agree	34.62%	9
Neither agree or disagree	0	0
Disagree	3.85%	1
Strongly disagree	0	0

The pre-school provides a safe environment for my children

Strongly agree	88.46%	23
Agree	11.54%	3



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Neither agree or disagree		
Disagree		
Strongly disagree		

My child/ren enjoys going to pre-school

Strongly agree	84.62%	22
Agree	15.38%	4
Neither agree or disagree		
Disagree		
Strongly disagree		

Would you recommend Lydlynch Pre-School to friends / family?

Yes	100 %	26
No	0%	0